

## Persides' One (1) Year Limited Warranty for VEEcam®

Persides' warranty obligations for this product are limited to the terms set forth below:

Persides Limited. ("Persides") warrants the product against defects in manufacture and materials under normal use for a period of one (1) year from the date of delivery to the user ("Warranty Period"). Please note that this warranty is not transferrable to a third party. This warranty does not affect your statutory rights.

If a defect arises and a valid claim is received by Persides within the Warranty Period, at its option, Persides will:

- a) repair the product at no charge, using new or refurbished replacement parts; or
- b) exchange the product with a replacement product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product.

Persides warrants replacement products or parts provided under this warranty against defects in manufacture and materials from the date of the replacement or repair for ninety (90) days or for the remaining portion of the original product's warranty, whichever provides longer coverage to the user. When a product or part is exchanged, any replacement item becomes the property of the user and the replaced item becomes Persides' property.

### EXCLUSIONS AND LIMITATIONS

This Limited Warranty applies only to the product manufactured by or for Persides that can be identified by the "VEEcam" trademark, trade name, or logo affixed to it. This Limited Warranty does not apply to any non-Persides hardware product or any software, even if packaged or sold with the product. Non-Persides manufacturers, suppliers, or publishers may provide a separate warranty for their own products packaged with the product.

Persides does not warrant that the operation of the product will be uninterrupted or error-free. Persides is not responsible for damage arising from failure to follow instructions relating to the product's use.

Software distributed by Persides under the Persides brand name is not covered under this Limited Warranty. Refer to Persides' Software License Agreement for more information.

Persides is not liable for any damage to or loss of any programmes, data, or other information stored on any media contained within the product, or any non-Persides product or part not covered by this warranty. Recovery or reinstallation of programmes, data or other information is not covered under this Limited Warranty.

This warranty does not apply:

- a) to damage caused by accident, abuse, misuse, misapplication; or
- b) to non-Persides products; or
- c) to damage caused by service performed by anyone other than Persides; or
- d) to a product or a part that has been modified without the written permission of Persides; or
- e) if the product has been used under abnormal conditions or in a way which does not comply with any instructions provided with the product; or
- f) if any Persides serial number has been removed or defaced; or
- g) to software defects that cannot be reproduced at any time; or
- h) to consumable parts unless damage has occurred due to a defect in manufacture or materials; or
- i) if the tamperproof seal shows any marks of tampering.

Persides shall not be held responsible for errors which result, as a result of equipment or software not supplied by Persides. Persides reserve the rights to charge all time, materials and costs to rectify such errors.

To the maximum extent permitted by law, this warranty and the remedies set forth above are exclusive and in lieu of all other warranties, remedies and conditions, whether oral or written, statutory, express or implied. As permitted by applicable law Persides specifically disclaims any and all statutory or implied warranties, including, without limitation, warranties of merchantability, fitness for a particular purpose and warranties against hidden or latent defects. If Persides cannot lawfully disclaim or exclude statutory or implied warranties then to the extent permitted by law, all such warranties shall be limited in duration to the duration of this express warranty and to repair or replacement service as determined by Persides in its sole discretion. No Persides reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

To the maximum extent permitted by law, Persides is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including any costs of recovering or reproducing any programme or data stored in or used with the Persides product, and any failure to maintain the confidentiality of data stored on the product. Persides specifically does not represent that it will be able to repair any product under this warranty or make a product exchange without risk to or loss of programmes or data.

For consumers who have the benefit of consumer protection laws or regulations in their country of purchase or, if different, their country of residence, the benefits conferred by this warranty are in addition to all rights and remedies conveyed by such consumer protection laws and regulations. To the extent that liability under such consumer protection laws and regulations may be limited, Persides' liability is limited, at its sole option to replacement or repair of the product or supply of the repair service again.

### SPARE PARTS

Persides will warrant all spares parts from one (1) year after delivery to a specified address by the user.

Note: Where the product is capable of storing software, programmes, data and other information, then the user should ensure that this information is copied, backed-up or protected against possible operational failures. Before the product is delivered to Persides under any warranty service it is the end users responsibility to keep a separate back-up copy of the contents and disable and security password. THE CONTENTS OF THE PRODUCT MAY BE DELETED AND THE STORAGE MEDIA MAYBE REFORMATTED IN THE COURSE OF WARRANTY SERVICE. The product may be returned configured as originally purchased, subject to applicable updates. The user will be responsible for reinstalling all other software programmes, data and passwords. Recovery and reinstallation of software programmes and user data is not covered under this Limited warranty.